Nudging Sustainable Meal Choices



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BACKGROUND:

- ► A **nudge** influences behaviour by strategically manipulating the way options are presented.
- ► A *personalised* nudge strategically targets each decision-maker with a carefully selected nudge based on their unique characteristics.
- ► The goal of this project is to determine which nudges are most effective at increasing the purchase of sustainable options (in the context of a meal delivery service) and to what extent the effectiveness of those can be increased by using personalised nudges.

METHODS

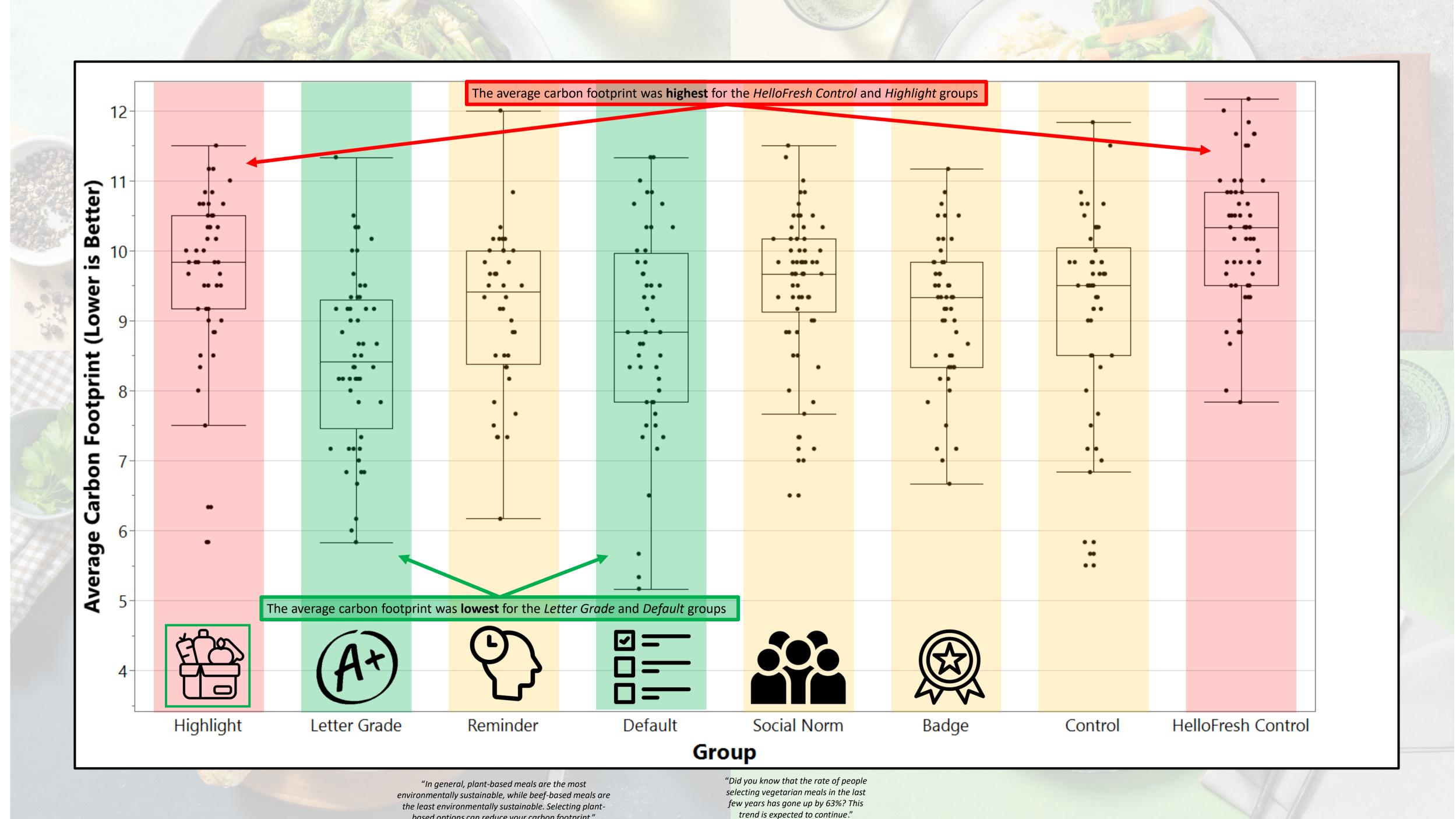
- ► 407 non-vegetarian Americans recruited from Amazon's Mechanical Turk were asked to imagine having just signed up to a meal delivery kit service.
- For 6 hypothetical weeks, participants were asked to select 3 meals from a selection of 9 meals, which were randomly presented in a 3x3 grid.
- ► The primary dependent variable was the average carbon footprint of the selected meals.
- ► According to Luo, Li, Soman, and Zhao (2021), nudges can be classified as followings:
- ► Attention nudges use stimulus features to increase or decrease the salience of an option.
- ► Perception nudges frame the content of information to influence the conscious interpretation of the information.
- ► Memory nudges use encoding cues or retrieval cues to alter subsequent decisions.
- ► Effort nudges change the cognitive or physical ease associated with selecting an option.
- Intrinsic motivation nudges influence inherent interest toward an option in the absence of external factors.
- **Extrinsic motivation** nudges impose external rewards or punishments to alter decisions.
- Participants were randomly allocated to one of 8 groups: 6 different nudges (corresponding to each nudge type) and 2 control groups.
- ► Individual difference measures included:
- ► Food choice motivations.
- Decision-making style.
- Personality.
- Perceived manipulation.
- Demographics.

People are more likely to choose sustainable meal options when the most sustainable meals are pre-selected and when all meals

are labelled with a carbon score.

For those who are more spontaneous when making decisions, a default nudge is more effective (probably because these people are less likely to spend time thinking about a decision and so more likely to go with the often vegetarian pre-selected meals).

For those who are less spontaneous when making decisions, a letter grade nudge is more effective (probably because these people are more likely to spend time. processing the additional letter grade information and be



based options can reduce your carbon footprint.'



